

Firmware Updates for Blue / Black Line

Firmware Updates

In order to do a firmware, update you must first identify the EXACT model number of your DVR or NVR unit. The model number can be found on the sticker located on the bottom or side of the unit. All CCTV Security Pros model numbers begin with the prefix "CSP" (Example, CSP-XXXX). Please match your model number to the list provided below. You will also need to locate your order confirmation email to determine when the unit was purchased. Once you have identified the correct model number and firmware, please continue by following the instructions below.

Upgrading Your Firmware

Please identify the correct model from the list of firmware provided below.

Please select the appropriate link and download the .bin file. Once the download is completed copy the .bin file to a USB Flash/Thumb Drive. We suggest formatting your USB drive to FAT32 before attempting the update.

****Note : Units with Build Dates of 2013 or earlier may require you to rename the file to "update.bin" before launching the upgrade.**

Once the .bin file has been transferred onto your drive you can insert the USB Drive into either of the two USB ports found on your unit. One can be found on the front panel and one can be found on the rear of the unit.

Once the drive is inserted into the unit go to the following menu:

Main Menu > Setting > System > Upgrade. Click **Start**. Find and select the .bin file you transferred to the USB Drive and Click **Start**.

*NOTE - On select models you will need to go to:

Main Menu > Info > Version > Upgrade

The unit will now begin upgrading to the latest Firmware Revision that is available for your device. Once completed the system will reboot. After the reboot we recommend doing the following:

- 1) Remove the USB Drive from your system.

2) Change your passwords on your "admin" account. For assistance in altering your password please follow this link: <https://www.cctvsecuritypros.com/content/pdfs/password-account-settings.pdf>

All firmware updates for our CSP model systems can be found from our website under

<https://www.cctvsecuritypros.com/latest-firmware-updates-for-your-device/>