

Firmware Updates for Surevision NVR

Upgrading Your NVR Firmware by Cloud / File

To Update your Surevision NVR you must first Right Click and go to Menu, login then go to **Maintenance > Upgrade > NVR Upgrade** and select **Check for Updates**. If a new version is available, it will prompt you with the Latest Version and the **Upgrade** button will be Highlighted. If using a file, we provided you can select Upgrade by disk and select the firmware file inside your USB flash drive.

If you have a USB flash drive with firmware provided by us you can insert the USB Drive into either of the two USB ports found on your unit. One can be found on the front panel and one can be found on the rear of the unit.

Upgrading Your IPC Firmware by Cloud / File

To Update your Surevision IPC you must first Right Click and go to Menu, login then go to **Maintenance > Upgrade > IPC Upgrade** and select the cameras you wish to upgrade. Once selected click **Check for Updates** then any cameras that have an upgrade available will have a cloud next to them with the latest version. Make sure the cameras are selected and then click **Upgrade by Cloud**. If using a file, we provided you can select Upgrade by disk and select the firmware file inside your USB flash drive.

If you have a USB flash drive with firmware provided by us, you can insert the USB Drive into either of the two USB ports found on your unit. One can be found on the front panel and one can be found on the rear of the unit.

Firmware updates for your NVR will usually happen once every 2-4 months and they do not automatically update please check back for firmware updates manually when needed.