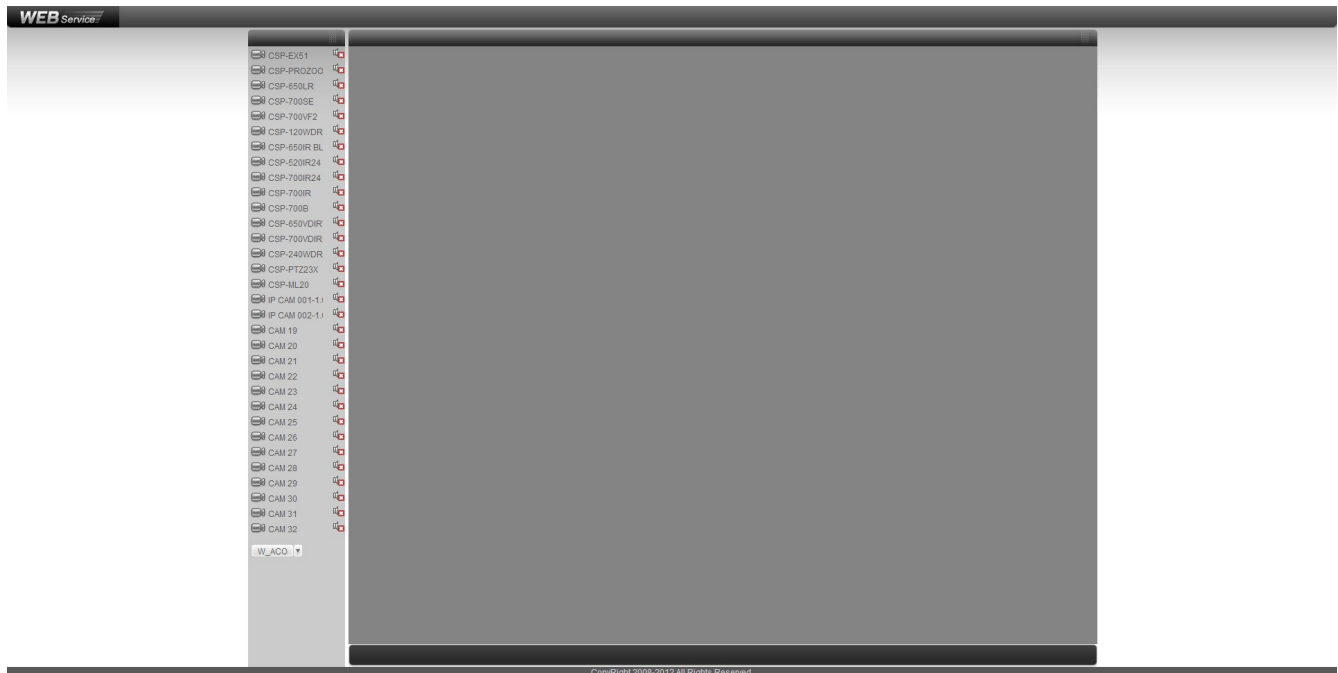# Compatibility View Settings 2013-2014

Recently Microsoft changed their compatibility view settings so there is no longer a button in the address bar. On some models this will create issues for using Internet Explorer to connect to your DVR.
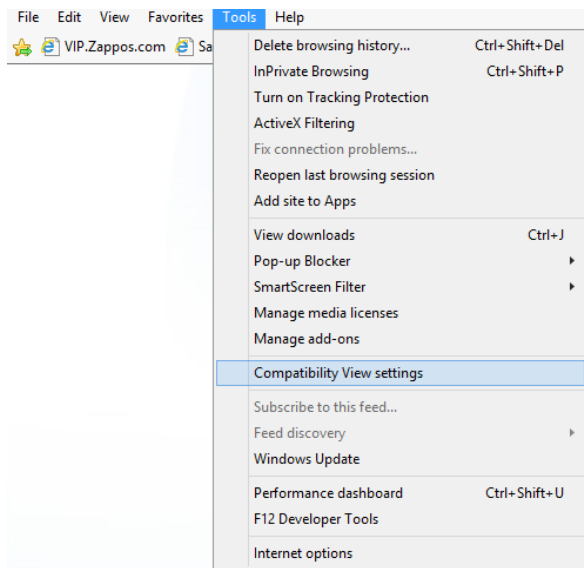
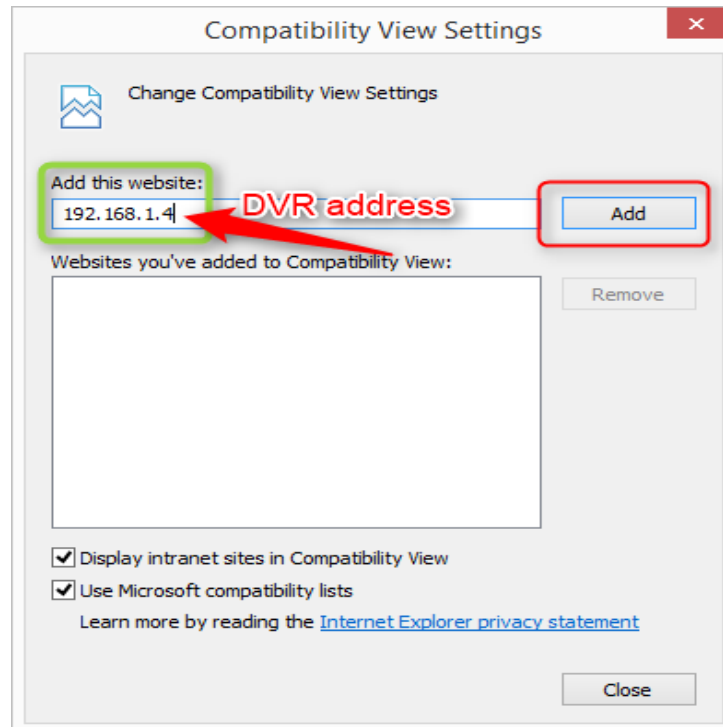If you get a screen that looks like this when you try to connect to your DVR:

You will need to change the compatibility view settings.

First click on Tools:
(If the Tools menu is not there then press the Alt button on your keyboard, then the Tools menu should come up.)
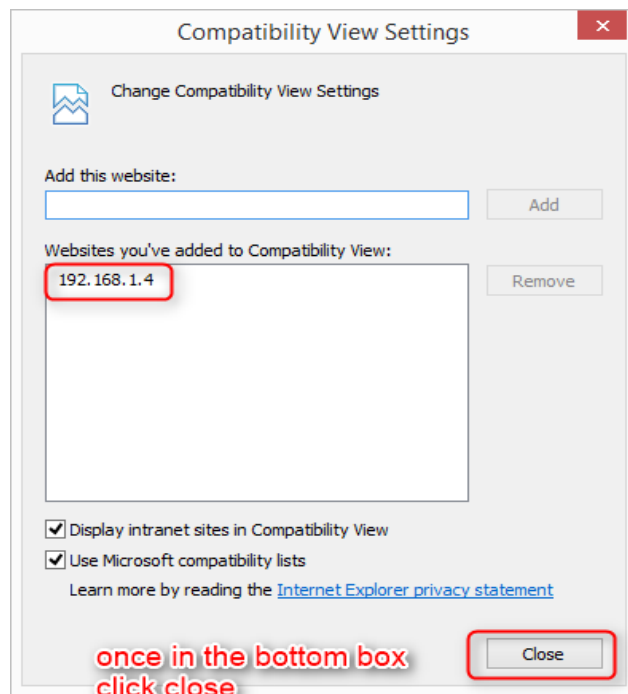
In the Compatability View box the address of the site you are on should come up. In the example below the DVR's ip address is: 192.168.1.4

Compatibility View box

Make sure the address is correct then click the add button. (Above highlighted in red)

It should add and then be in the box below like this:

Click close, reload the page, install the active x program and then you should see the proper login screen like this:

That should do it.

If you have any further questions please let us know here:

support@cctvsecuritypros.com