

Password Configuration and Password Reset

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1 Introduction

In order to strengthen device security and ensure the safety of user information, new updates on CCTV Security Pros devices will feature initialization and password reset functions. When using the device for the first time, there is no longer a default password, and users will need to initialize the device with a strong password. Users who have forgotten their password can reset it by scanning a QR code or answering security questions.

2 Password Configuration

When using a CCTV Security Pros system for the first time, you are required to set a login password for the admin account (system default user).

Note: To ensure the safety of your device, please store your admin login password in a safe place.

2.1 Initializing Your Device

Step 1 First power on your CCTV Security Pros system. The system will boot into the device initialization menu where you can password protect your device.

Device Initialization

1 Enter Password 2 Unlock Pattern 3 Password Protection

User: admin

Password:

Use a password that has 8 to 32 characters, it can be a combination of letter(s), number(s) and symbol(s) with at least two kinds of them.(please do not use special symbols like " ; &)

Confirm Password:

Prompt Question:

Next

Step 2 Configuring the **admin** login password.

- **User name:** The default user name is **admin**.
- **Password & Confirm password:** Passwords must have 8 to 32 characters. It can contain letters, numbers and special characters (excluding “ ” , “ ” , “ ; ” , “ : ” , “ & ”). The password must contain at least two of the above types. We recommend choosing a strong password.
- **Prompt question:** Text reminder of your password,  is accessible from the login screen by clicking the following icon

Step 3 Click “Next” and the Unlock Pattern will be shown.

Device Initialization

1 Enter Password 2 Unlock Pattern 3 Password Protection

Please draw the unlock pattern.

Back Skip

Step 4 Draw and set an unlock pattern with your mouse. You may skip this step if you do not want to set a pattern lock.

Device Initialization

1 Enter Password 2 Unlock Pattern 3 Password Protection

Email Address To reset password, please input properly or update in time

Security Questions

Question 1
Answer

Question 2
Answer

Question 3
Answer

Save

Step 5 Configure password security information. Your email and/or security questions can be used to reset the admin password.

- **Email:** Enter an email address to be used when resetting your password. When resetting a password with your email, a security code will be sent to your email address to unlock your account.
- **Security questions:** Security questions can also be used to reset your password.

Note: You may configure or update your email address or security questions by going to the Main Menu - Settings- System- Account.

Step 6 Click OK to complete the Password Configuration setup. The system continue to the startup wizard. We recommend following the Startup wizard to configure the rest of your CCTV Security Pros system.

4 Password Reset

If you forget the admin password, you can reset it through email verification or answering security questions.

Note: A password reset may only be performed for the **admin** account.

Step 1 Open the device login screen.

- If you have set an unlock pattern, the device will first ask you to enter the pattern. Click “Forgot Unlock Pattern”, and the device will display the password login interface.
- If you have not set an unlock pattern, the system will display the System Login



Step 2 Click  to enter the password reset menu. If you have linked an email to your admin account, the device will allow you to perform a password reset.

Step 3 Reset login password.

There are two ways to reset your password: Scan a QR code and reset by email, or by answering security questions (which is valid on local menu only).

- Email: Follow the prompts on the interface to scan the QR code, and then input the security code you received via email.

Note: The security code sent to your email is only valid for 24 hours.

Please make sure to scan the entire QR code and wait patiently for your phone to read it. We recommend using apps such as **Easy4ip, QR code Barcode Scanner, QR Code Reader, QR Reader to scan the code.**



- Security questions: Select “Security Question” from the “Reset Type” dropdown list at the top to select and answer security questions.



Step 4 Click “Next” to advance to the reset password interface.

